

Stakeholders Feedback Action Taken Report



STRUCTURED FEEDBACK ACTION TAKEN REPORT

Academic Year 2019-20

Career Point University Hamirpur

**Campus: Tikker (Kharwarian), P.O.: Kharwar, Tehsil: Bhoranj, Hamirpur
(H.P.)-176041**

Career Point University Hamirpur, provides quality education with flexible and society-industry relevant curriculum across various programmes offered by different Schools. The University follows the practice of involving all stakeholders in the improvement of academics as well as other policy makings. Career Point University focuses on updating its curriculum regularly as per the needs of the students, society and industry. Every year feedback from the stakeholders in terms of students, faculty, parents, alumni and employer is collected and analysed. The deliberations on the reports of the feedback of the stakeholders are done and actions are taken on the recommendations of the stakeholders.

School of Engineering and Technology

1. Students' Feedback and Action Taken

Recommendation 1	Need to improve trainings and placements.		
Action(s) Taken	Centre of Cooperative Studies and Placements has been constituted for the betterment of placements. All HODs have also been asked to improve the trainings and placements at the department level.	Responsibility Dean , Centre of Cooperative Studies and Placements/ HOD	Needful Done
Recommendation 2	Offline classes as soon as possible		
Action(s) Taken	Notifications regarding the offline classes in the educational institutions are adhered strictly and offline classes will be started as soon as notified by the competent authority.	Responsibility Dean Academic	Needful Done
Recommendation 3	Improve the speed of wi-fi facilities		
Action(s) Taken	Wi-fi facilities has been improved.	Responsibility HOD	Needful Done

2. Feedback from Faculty Members and Action Taken

Recommendation 1	Flexibility be given to students in choosing optional courses		
Action(s) Taken	HOD is required to allow the students to choose course wherever the options are provided in the course scheme.	Responsibility HOD	Needful Done
Recommendation 2	Students shall be prepared for self-learning		
Action(s) Taken	Senior students are motivated for self-learning. Students are encouraged to make maximum use of the library.	Responsibility HOD	Needful Done
Recommendation 3	Courses through online platforms like SWAYAM, MOOC etc. need to be provided		
Action(s) Taken	All departments shall motivate students to take atleast one course from their curriculum through open online platform. Faculty shall suggest the course to students after survey of the contents of the course.	Responsibility HOD	Needful Done

3. Feedback from Alumni and Action Taken

Recommendation 1	Strengthen the lab facilities		
Action(s) Taken	Lab facilities have been improved.	Responsibility HOD	Needful Done
Recommendation 2	Add more sports infrastructure		
Action(s) Taken	A complex for indoor games has also been proposed.	Responsibility Dean Student Welfare	Needful Done
Recommendation 3	Organize alumni meeting		
Action(s) Taken	Centre of Cooperative Studies and Placements has been given the responsibility to organize such meetings at regular intervals.	Responsibility Dean , Centre of Cooperative Studies and Placements	Needful Done

4. Feedback from Parents of the Students and Action Taken

Recommendation 1	Enhance infrastructure, library and lab facilities		
Action(s) Taken	New instruments and equipments in the labs and new books in the library have been inducted.	Responsibility Registrar/Dean Academics/HOD	Needful Done
Recommendation 2	Improve online classes		
Action(s) Taken	Delivery of online classes need to be improved	Responsibility HOD	Needful Done

5. Feedback by Employer and Action Taken

Recommendation 1	Improve general awareness and confidence level of students		
Action(s) Taken	Courses of General Studies have been introduced in the curriculum. Interdisciplinary courses have been introduced.	Responsibility Dean/HOD	Needful Done
Recommendation 2	Participation of students in activities		
Action(s) Taken	Students should be encouraged for participation in activities and events.	Responsibility HOD	Needful Done

School of Commerce and Management

1. Students' Feedback and Action Taken

Recommendation 1	Provide Regular Computer Classes		
Action(s) Taken	Proposal for providing computer lab and other related facilities has been made with the higher authorities.	Responsibility HOD	Needful Done

Recommendation 2	More trainings and placements are required		
Action(s) Taken	Centre of Cooperative Studies and Placements has been constituted for the betterment of placements. HOD has been asked to improve the trainings and placements at the department level.	Responsibility Dean , Centre of Cooperative Studies and Placements/ HOD	Needful Done
Recommendation 4	Offline examination		
Action(s) Taken	Exam cell is asked to take action in this regard.	Responsibility Exam cell/HOD	Needful Done

2. Feedback from Faculty Members and Action Taken

Recommendation 1	Self-learning needs to be promoted.		
Action(s) Taken	Senior students are motivated for self-learning. Students are encouraged to make maximum use of the library.	Responsibility HOD	Needful Done
Recommendation 2	Project related to social need.		
Action(s) Taken	Need to conduct some society oriented projects.	Responsibility HOD	Needful Done
Recommendation 3	Courses through online platforms like SWAYAM, MOOC etc. need to be provided		
Action(s) Taken	All departments shall motivate students to take atleast one course from their curriculum through open online platform. Faculty shall suggest the course to students after survey of the contents of the course.	Responsibility HOD	Needful Done

3. Feedback from Alumni and Action Taken

Recommendation 1	Knowledge of office and industry working		
Action(s) Taken	Need to organize some special session on it.	Responsibility HOD	Needful Done
Recommendation 2	To provide computer lab facilities		
Action(s) Taken	School specific computer lab is proposed.	Responsibility Dean/HOD	Needful Done
Recommendation 4	Organize alumni meetings at regular intervals		
Action(s) Taken	Centre of Cooperative Studies and Placements has been given the responsibility and such meetings at regular intervals will be organized.	Responsibility Dean , Centre of Cooperative Studies and Placements/ HOD	Needful Done

4. Feedback from Parents of the Students and Action Taken

Recommendation 1	Improve discipline among students		
Action(s) Taken	Discipline committee has been constituted and empowered to take appropriate action.	Responsibility	Needful Done
		Dean Student Welfare	
Recommendation 2	Enhance infrastructure and library facilities		
Action(s) Taken	New books in the library have been inducted.	Responsibility	Needful Done
		Registrar/HOD	
Recommendation 3	Enhance adequate skills and knowledge		
Action(s) Taken	Skill development courses have been introduced.	Responsibility	Needful Done
		HOD	

5. Feedback by Employer and Action Taken

Recommendation 1	Students must be updated about recent industrial scenario.		
Action(s) Taken		Responsibility	Needful Done
		HOD	
Recommendation 2	Promote students ideas at the institution		
Action(s) Taken	Students are encouraged to share their ideas.	Responsibility	Needful Done
		HOD	

School of Basic and Applied Sciences

1. Students' Feedback and Action Taken

Recommendation 1	Improvement the practical aspects of study.		
Action(s) Taken	Students should be engaged in labs regularly. Departments should take necessary action for the same.	Responsibility	Needful Done
		HOD	
Recommendation 2	Start Offline classes as soon as possible		
Action(s) Taken	Notifications regarding the offline classes in the educational institutions are adhered strictly and offline classes will be started as soon as notified by the competent authority.	Responsibility	Needful Done
		Dean Academics	
Recommendation 3	Improvement of the University sports facilities		
Action(s) Taken	The area of the sports ground has been improved. A complex for indoor games has also been proposed.	Responsibility	Needful Done
		Dean Student Welfare	

2. Feedback from Faculty Members and Action Taken

Recommendation 1	Interdisciplinary courses are needed		
Action(s) Taken	Interdisciplinary courses shall be introduced.	Responsibility	Needful Done
		Dean/ HODs	
Recommendation 2	Flexibility be given to students in choosing optional courses		

Action(s) Taken HOD is required to allow the students to choose course wherever the options are provided in the course scheme.	Responsibility HOD	Needful Done
Recommendation 3	Courses through online platforms like SWAYAM, MOOC etc. need to be provided	
Action(s) Taken All departments shall motivate students to take atleast one course from their curriculum through open online platform.	Responsibility HOD	Needful Done

3. Feedback from Alumni and Action Taken

Recommendation 1	More interaction with industry and experts	
Action(s) Taken More industrial exposure should be given to students	Responsibility HOD/ Dean, Centre of Cooperative Studies and Placements	Needful Done
Recommendation 2	Need to work on all round development of students.	
Action(s) Taken Special focus should be made on this by all the departments	Responsibility Dean Academics, HOD	Needful Done
Recommendation 3	Add more sports infrastructure	
Action(s) Taken Proposal has been made for the development of sports activities.	Responsibility Dean Student Welfare	Needful Done

4. Feedback from Parents of the Students and Action Taken

Recommendation 1	Improve basic skill among students and make them competitive	
Action(s) Taken Interdisciplinary course scheme have been proposed	Responsibility Dean Academics, HOD	Needful Done
Recommendation 2	Parking facility need improvement.	
Action(s) Taken The hostel menu has been improved.	Responsibility Registrar/Dean Student Welfare	Needful Done

5. Feedback by Employer and Action Taken

Recommendation 1	Improve general awareness and confidence level of students	
Action(s) Taken Pragti Program has organized the various activities for the improvement of general awareness and confidence level of students.	Responsibility HOD	Needful Done

School of Pharmacy

1. Students' Feedback and Action Taken

Recommendation 1	Need more labs and lab instruments for practicals.		
Action(s) Taken	The needed items shall be provided as per the requirement of the department.	Responsibility Dean/HOD	Needful Done
Recommendation 2	Improvement of the University sports facilities		
Action(s) Taken	The area of the sports ground has been improved. A complex for indoor games has also been proposed.	Responsibility Dean Student Welfare	Needful Done
Recommendation 3	Need of good computer labs		
Action(s) Taken	The further requirement has been given to the concern department.	Responsibility HOD	Needful Done

2. Feedback from Faculty Members and Action Taken

Recommendation 1	Research activities shall be motivated.		
Action(s) Taken	Research is motivated and faculties as well as students are promoted to research.	Responsibility Principal/ HOD	Needful Done
Recommendation 2	Labs shall be updated regularly and requirements of labs shall be fulfilled on priority.		
Action(s) Taken	All needs of the department/ labs are taken on priority whenever requirements are made.	Responsibility Principal/ HOD	Needful Done
Recommendation 3	Computer Lab is needed in the department		
Action(s) Taken	Combined computer lab is provided in the library of Block B and C	Responsibility Dean Student Welfare/ Principal	Needful Done

3. Feedback from Parents of the Students and Action Taken

Recommendation 1	Campus beautification		
Action(s) Taken	Need to pay attention towards campus beautification.	Responsibility Registrar/ Dean Student Welfare	Needful Done
Recommendation 2	Enhance infrastructure, library and lab facilities		
Action(s) Taken	New instruments and equipments in the labs and new books in the library have been inducted.	Responsibility Registrar/Dean/ Academics/HOD	Needful Done
Recommendation 3	Training of students in good organizations.		
Action(s) Taken	Steps already have been taken in this direction.	Responsibility HOD	Needful Done

School of Legal Studies and Governance

1. Students' Feedback and Action Taken

Recommendation 1	Offline classes as soon as possible		
Action(s) Taken Notifications regarding the offline classes in the educational institutions are adhered strictly and offline classes will be started as soon as notified by the competent authority.	Responsibility HOD	Needful Done	
Recommendation 2	Strengthening and installation of good Wi-Fi facilities		
Action(s) Taken Wi-fi facilities has been improved.	Responsibility HOD	Needful Done	
Recommendation 3	Placements at reputed legal organizations required		
Action(s) Taken Centre of Cooperative Studies and Placements has been given the responsibility and such meetings at regular intervals will be organized.	Responsibility Dean , Centre of Cooperative Studies and Placements/ HOD	Needful Done	

2. Feedback from Faculty Members and Action Taken

Recommendation 1	Courses through online platforms like SWAYAM, MOOC etc. need to be provided		
Action(s) Taken All departments shall motivate students to take atleast one course from their curriculum through open online platform. Faculty shall suggest the course to students after survey of the contents of the course.	Responsibility HOD	Needful Done	
Recommendation 2	Flexibility be given to students in choosing optional courses		
Action(s) Taken HOD is required to allow the students to choose course wherever the options are provided in the course scheme.	Responsibility HOD	Needful Done	

3. Feedback from Alumni and Action Taken

Recommendation 1	Interaction and training with reputed lawyers		
Action(s) Taken Students should be engaged with reputed lawyers or law firms for training.	Responsibility HOD	Needful Done	
Recommendation 2	Strengthen the library facilitates		
Action(s) Taken The various new books in the library have been inducted as per the requirement.	Responsibility Registrar/HOD	Needful Done	

4. Feedback from Parents of the Students and Action Taken

Recommendation 1	Preparation for civil/ judiciary services		
Action(s) Taken Department the University already started the activities for the same.	Responsibility Dean/ Academics/HOD	Needful Done	
Recommendation 2	Update library		
Action(s) Taken The requirement of updating library and books as per the requirement of concern department has been made regularly.	Responsibility Registrar/Dean/ Academics/HOD	Needful Done	

5. Feedback by Employer and Action Taken

Recommendation 1	Communication skills need to be improved.		
Action(s) Taken Special program has been organized for the students regularly.	Responsibility HOD	Needful Done	
Recommendation 2	Encourage students to take initiative and participation		
Action(s) Taken Students are encouraged to share their ideas in the various departmental activities and each student should actively take part at least one activity.	Responsibility HOD	Needful Done	


Registrar
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